



EFFECTIVE OPERATIONS MANAGEMENT (EOM)

Without Effective Operations Management decreased productivity across the board occurs, leading to lost revenue. Therefore, there is need for Effective Operations Management which helps the organisation achieve its sales and business objectives by producing goods and services that meet the need of consumers. Sales and profit will increase if the product satisfies the customers' needs. PolyNew Training Services, will enable you to effectively plan, organize, manage, control, and supervise the production and manufacturing processes of your organization.



Learning Objectives

- Show understanding of operations management and how it can be improved
- Demonstrate understanding of the development of operations strategy and process design
- Demonstrate understanding of total quality and supply chain management principles
- Outline Just in Time (JIT) & Lean systems and inventory management techniques.



Who should attend?

This module is specifically designed for anyone who is in corporate leadership or intends to be, for example: team leaders, supervisors, executives, coordinators, specialists in operational related activities and managers.



Modes of delivery

The module shall be delivered by way of:

- Lectures
- Demonstrations & Practicals
- Video
- Group presentations
- Case studies
- Assignments & Tests

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